JONATHAN INGERSOLL
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317-610-6051
Indianapolis, IN

Objective:
Team-focused and detail-oriented developer who enjoys problem solving looking for an opportunity to build an excellent foundation in development while transitioning from Information Technology.

EDUCATION

ElevenFifty Academy
Software Development
March 16 – June 5

Thomas Edison University
BSBA Business Administration: General Management
January, 2017

Certification: A+

Certification: Network +

MCSA Server 2016 70-740

SKILLS AND COMPETENCIES

HTML, Git, C#, .NET, Mobile Responsiveness, CSS, Data Structures, Front End, Agile, REST, SQL, DNS, DHCP, Server 2016, Active Directory, Hyper-V, Server Clustering, Windows Networking, MySQL

Problem Solving, Customer Service, Time Management, Organization, Planning, Troubleshooting, Documentation, Desire to Learn, Communication, Listening, Collaboration, Public Speaking,

EXPERIENCE

2011-2016
Network Administrator – Verity College Education

Responsibilities:

- Built and administered a Windows Server domain infrastructure
- Responsible for department budget, hardware & software purchase decisions.
- Supported wired & wireless network infrastructure for campus.
- Assisted marketing department with web design and SalesForce CRM implementation.
- Developed and led classroom training in computers and database topics.
- Built and deployed library database

2016-2020
Information Systems Technician – OrthoIndy Hospital
Responsibilities:

- Deployed hardware and software using SCCM
- Troubleshooting and repair of equipment for executives and line staff in a high-pressure hospital environment
- Worked to troubleshoot and resolve wireless and wired network issues
- Maintained Active Directory, DHCP, DNS, Group Policy, and Exchange
- Managed and reconciled inventory
- Provided education for employee onboarding
- Built PowerShell scripts to automate frequent activities

PROJECTS

February 2020 - Clinic hardware upgrade

- Coordinated with management and facilities to upgrade hardware and software in clinic

April 2020 – DigiDex API – https://github.com/kmpcool123/DigiDex

- Utilized C#, Postman, and Entity Framework to build a deck-building REST API that allows users to create and manage decks of cards for various card games.

May 2020 – SimpleCRM – https://github.com/jonathaningersoll/SimpleCRM

ONLINE PRESENCE

- Github: https://github.com/jonathaningersoll
- Linkedin: https://linkedin.com/in/ingersolljon
- Portfolio: https://jonathaningersoll.github.io/